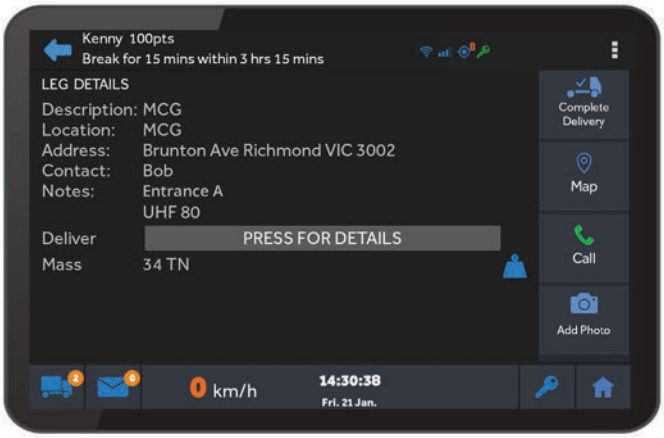
Plan, Dispatch & Manage Jobs Online

Job Dispatch & Mobility Management

Make job management a breeze with a digital solution, built to assist businesses to effectively manage and schedule jobs electronically.

The Jobs module, hosted on MTData's management tool; **Hawk-Eye**, supports paperless dispatch and job data retrieval by utilising the MTData in cab driver mobility solution apps, **Talon** and **Swift**.

Features include two-way messaging, Proof of Delivery, sign-on glass, image capture, multi-leg jobs, hands free phone and mapping.
Both operators and drivers are provided with extensive functionality and tools to ensure jobs are completed efficiently, on-time and all required data is captured and returned.



Real Time Job Action Updates

View real-time job status from allocation to delivery with updates to drivers when they're out on the road.

Proof of Delivery with Sign-On Glass

Collect signatures and capture images via the app on a portable device to complete jobs. Generate automatic POD's for customers.

Enhance Customer Service

Meet customer expectations of delivery service and times and report on DIFOT with access to tracking data. Customers can track their delivery with basic data via an online web portal.

TMS Job Integration

Integrate our Jobs module into your TMS via an API for a logistics software system complete with a mobility solution to capture data when out for delivery.

MTData

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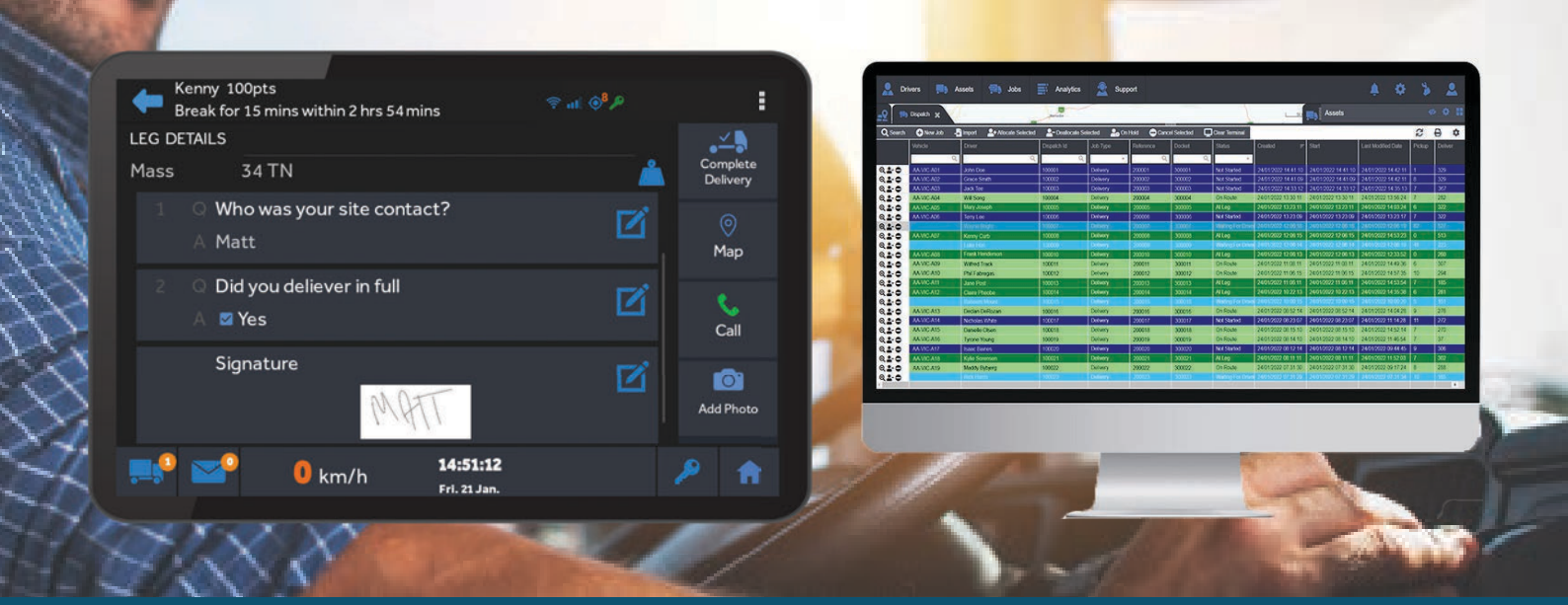

Job Types

Our Job Dispatch Management solution offers multiple industry specific dispatch templates.

- Pallet – pallet movements, pick-ups, deliveries, returns, transfers
- Bin – commercial Bin waste movements
- Concrete – Agi job movements, full job statusing - integrates with Jonel
- Delivery – basic delivery template, managing all job actions including scales integration
- Simple – simple one leg job data capture, customer and question list retrieval
- Container – point-to-point container management including driver container request jobs
- Passenger/Bus - stop list and passenger list functionally, swipe cards and ticket sales

These templates host many features including list management functionality, on-site and customer information, job-statusing, dynamic question lists and Route to job availability.

Talon & Swift driver apps
MTData's mobility solutions provide drivers with tools to view daily manifests and enable question and/or checklists for jobs, Proof of Delivery, sign-on glass and any additional information to be captured and returned. Drivers can complete jobs efficiently and on-time, with access to all the information they need, available at their fingertips with the ability to be notified of new jobs in their day-to-day work.

Online Customer Portal
An external portal where your customers can access job and delivery movements that are specific to them. The portal gives insight into basic tracking data for your customers across all the deliveries they may have within your business.

Reporting
Reports provide collected data from job creation to on-road movements. They allow you to measure job delivery performance by detailing data per vehicle including location and time stamps. Monitor and measure demurrage with accurate on-site reporting.

Question & Check Lists
Customise a question or checklist suitable for your operations. Our dynamic question lists support conditional logic and via the Talon or Swift mobility apps capture data through yes/no questions, list item selection, photos, barcodes, text, numeric capture, free draw scribble and more.

Job integration
Our Jobs API provides the ability for 1-way or 2-way integrations with third party Transport Management Solutions (TMS). This coupled with the Talon and Swift mobility solutions allows for all required data to be sent and returned from TMS to driver and vice versa. Integrations currently exist for Maximus, F2020/CMS, Jonel, Truckmate and many customers bespoke solutions.

Proof of Delivery
Generate Proof of Delivery with sign-on glass to capture signatures. Customise and automate PODs to be sent to customers via email upon job delivery completion.

MTData

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